



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### **Contact the Nebraska Hotline for Disabilities**

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

**Email:** shari.bahensky@nebraska.gov

### **VETERANS AFFAIRS (VA/VR), U.S. DEPARTMENT OF**

#### **Description:**

ASSIST VETERANS AND THE ELIGIBLE DEPENDENTS OF VETERANS WITH THE SUBMISSION OF CLAIMS FOR ENTITLEMENTS ADMINISTERED BY THE U.S. AND THE NEBRASKA DEPARTMENTS OF VETERANS AFFAIRS. ENTITLEMENTS INCLUDE BUT ARE NOT LIMITED TO: SERVICE CONNECTED COMPENSATION, DISABILITY PENSION, WIDOW'S PENSION, EDUCATIONAL BENEFITS, HOME LOANS, INSURANCE, HEALTH CARE, VETERANS HOME, HUNTING AND FISHING PERMITS, BURIAL BENEFITS AND GOVERNMENT HEADSTONES. ANY VETERAN/DEPENDENT CAN CALL AND TALK WITH A BENEFITS COUNSELOR AT THESE NUMBERS.

COMPLAINTS CAN BE FILED WITH THE TOLL-FREE REGIONAL NUMBER.

COMPLAINTS WITH VR/VA - CONTACT RODNEY HACKNEY 420.4134 (LOCATED AT VETS HOSPITAL ON 70TH STREET).

#### **Eligibility:**

ELIGIBILITY IS DETERMINED BY PERIOD OF SERVICE, TYPE OF DISCHARGE, SEVERITY OF ILLNESS OR INJURY INCURRED WHILE ON ACTIVE DUTY; FOR STATE BENEFITS A PERIOD OF RESIDENCY IS REQUIRED.

#### **List of Provided Services:**

**Administrative:** Administrative

#### **Contact Information:**

##### **Address:**

REGIONAL OFFICE & STATE SERVICE DIV.

3800 VILLAGE DR

Lincoln NE 68516

**Hours of Operation:** 8:00 TO 4:30 MONDAY-FRIDAY

**Website:** [www.va.gov](http://www.va.gov)

**Main Phone:** 402-420-4023 STATE

**Other Phone(s):**

**Phone:** 800-827-1000 REGIONAL

**Phone:** 402.420.4012 VA/VR

**Main Email:**

**Main Contact(s):**

STAFF

**Other Contact(s):**

#### **General Information**

**Agency ID:** 794

**Counties Served:**

Adams, Antelope, Arthur, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York

**Ages Served:** Ages 18 and Up

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including MR), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NO CHARGE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

WRITE A LETTER REQUESTING AN APPEAL